August 17, 2006

Dear Valued Customer of www.ChaseAgency.com:

Your ISP, DotEasy.com is either blocking your messages to www.ChaseAgency.com or blocking our emails to you. We suggest you start by contacting DotEasy.com directly. The following letter will help you contact your internet provider to determine exactly why your emails are not being received and/or delivered and hopefully resolve the problem.   To send the letter below, you can log into to your DotEasy.com account at www.DotEasy.com, click on SUPPORT, and select the option to send an email request for assistance. Make sure your request to DotEasy.com contains the letter below.

You don't have to retype the letter on the next page.

Here is how you can copy and paste it into the comments box at DotEasy.com:

1. bring your mouse cursor to the top of the letter.
2. left click AND hold the left click down
3. drag your mouse cursor down the page to the bottom of the letter
4. all the text of the letter should have a black background and the letters should be white
5. right click your mouse
6. select COPY
7. go to the support request form at DotEasy.com
8. bring your mouse cursor to the comments box
9. right click your mouse
10.   select PASTE

 Important Note: When you copy and paste these letters into an email, please be sure to replace the **XXX placeholder** with more specific and appropriate information before sending it to either the subscriber or ISP.

To: DotEasy.com Customer Support
Subject: Remove Block of ChaseAgency.com

Hello. My name is **XXXX** and I have been a customer of your services since **XXXX**. I understand that you employ filters and/or blacklists to protect customers like myself from unsolicited email; however, this has made it impossible for me to send and/or receive emails that I need to send and receive. I value these communications and would like to receive them using my current email address which is **XXX**@DotEasy.com.

Please, allow me to receive mail from @chaseagency.com.

Please, allow me to send email to @chaseagency.com even if my email subject or body contains any reference to ChaseAgency.com

Please contact me when this problem has been resolved.

Sincerely,